



Request for Dispense Fee Frequency Limit Exception

The information you provide on this form helps us assess your request for an exception to the dispense fee frequency limit. To be eligible for this coverage, medical evidence must show that you require this medication to be dispensed more frequently than every 3 months. If your request is approved, coverage may be granted for a set period of time, after which you'll need to re-apply for continued coverage. Assessment of your request may be delayed if this form is incomplete.

You're responsible for any fees associated with completing this form.

Complete the following section. Please print.

Plan member name	Patient name	
Plan name	Plan number	Plan member I.D. number
Date of birth (dd/mm/yyyy)	Home phone number	Work phone number
Address (number, street, city, province, postal code)		

At Canada Life, we recognize and respect the importance of privacy. Personal information that we collect is used for the purposes of assessing eligibility for this drug and for administering the group benefits plan. For a copy of our Privacy Guidelines, or if you have questions about our personal information policies and practices (including with respect to service providers), refer to www.canadalife.com or write to Canada Life's Chief Compliance Officer.

I authorize Canada Life, any healthcare provider, my plan administrator, any insurance or reinsurance company, administrators of government benefits or patient assistance programs or other benefits programs, other organizations, or service providers working with Canada Life or any of the above, located inside or outside Canada, to exchange personal information when relevant and necessary for these purposes. I understand that personal information may be subject to disclosure to those authorized under applicable law within or outside Canada.

I acknowledge that the personal information is needed to assess eligibility for this drug and to administer the group benefits plan. I acknowledge that providing my consent will help Canada Life to assess my claim and that refusing to consent may result in delay or denial of my claim. This consent may be revoked by me at any time by sending written instruction to that effect.

I certify that the information given is true, correct, and complete to the best of my knowledge.

Plan member's signature: _____ Date: _____

Ask your prescribing physician to complete the following section. Please print.

Name of prescribing physician	Specialty	
Address (number, street, city, province, postal code)		
Phone number	Fax	
DIN	Dosage/frequency	
DIN	Dosage/frequency	
Medical rationale for drug to be dispensed more frequently		
Anticipated duration of therapy	Prescriber's signature	Date (dd/mm/yyyy)

It is important to provide the requested information in detail to help avoid delay in assessing claims for the above drug. The completed Request for Special Authorization form can be returned to Canada Life by mail, fax or email.

Note: As email is not a secure medium, any person with concerns about their special authorization form/medical information being intercepted by an unauthorized party is encouraged to submit their form by other means.

Mail to: The Canada Life Assurance Company
Drug Claims Management
PO Box 6000
Winnipeg MB R3C 3A5

Fax to: The Canada Life Assurance Company
Fax 1-204-946-7664
Attention: Drug Claims Management

Email to: cldrug.services@canadalife.com
Attention: Drug Claims Management